

What is claimed is:

1. A service provision method for service provision from a server connected to a client via a network to a user through
5 said client, comprising:

a first step of, in response to an access request from said client to said server, immediately connecting said client to said server, when it is judged that said server becomes accessable, and suspending said access
10 request and displaying information of the number of accesses to said server on said client, when it is judged that said server does not become accessable;

a second step of displaying said information of the number of accesses updated in a fixed time interval on said
15 client after displaying said information of the number of accesses at said first step; and

a third step of connecting said client whose access request is suppressed to said server at the time when said server becomes accessable after displaying said
20 information of the number of accesses at said first step.

2. A service provision method according to claim 1, wherein said judgment whether said server becomes accessable is executed according to said number of access requests and the submitted accessable number of said server.
25

3. A service provision method according to claim 1 or

2,

wherein when said server becomes accessable at said
third step, information that shows said server becomes
accessable is displayed on said client before accessing
5 to said server.

4. A service provision method according to claim 1 or
2,

wherein when said server becomes accessable at said
10 third step, a message that means said server becomes
accessable is uttered by voice from said client before
accessing to said server.

5. A service provision method according to claim 1 or
15 2,

wherein when said server becomes accessable at said
third step, an E-mail that shows said server becomes
accessable is sent to a pre-registered mail address of said
user before accessing to said server.

20

6. A service provision method according to either of
claims 1 through 5,

wherein when said fixed time interval at said second
step is varied according to said information of the number
25 of accesses.

7. A service provision method according to either of

claims 1 through 6,

wherein said information of the number of accesses displayed on said client includes information that shows what number said server becomes accessable.

5

8. A service provision method according to either of claims 1 through 7,

wherein when said information of the number of accesses is displayed on said client, an estimated time

10 before said server becomes accessable, which is obtained according to a time varied condition of said information of the number of accesses, is further displayed.

9. A service provision method according to claim 1 or
15 2, further comprising a step of:

urging a password input for said user while a period before the said server becomes accessable, and accessing said client to said server at that time, regardless of said judgment whether said server becomes accessable, when
20 authorizing that said input password is correct.

10. A service provision method according to claims 1 or
2,

wherein when said provided service is for commodity
25 sales, the number of sellable goods in stock is further displayed at the time of displaying said information of the number of accesses on said client.

11. A service provision method according to claim 10,
wherein said number of goods in stock becomes zero,
information that shows the commodity sales of goods is
finished is displayed on said client.

5

12. A service provision method according to claim 10,
wherein when said number of goods in stock becomes
zero, a message that means said commodity sales of goods
is finished is uttered by voice from said client.

10

13. A service provision method according to claim 10,
wherein when said number of goods in stock becomes
zero, an E-mail that shows said commodity sales of goods
is finished is sent to a pre-registered mail address of
15 said user.

14. A service provision method according to claim 1,
further comprising a step of:

20 displaying said information of the number of accesses
for said client accessing to said server, when it is judged
that said server does not become available.

25 15. A service provision method for service provision from
a server connected to a client via a network to a user through
said clients, comprising:

a first step in which at the time said client sends
an access request to said server, said client is immediately

connected to said server, when it is judged that said server becomes accessable, and said access request is suppressed and said client displays said information of the number of accesses of said server, when it is judged that said
5 server does not become accessable;

a second step in which said client displays said information of the number of accesses updated in a fixed time interval after displaying said information of the number of accesses at said first step; and

10 a third step in which said client is connected to said server when said server becomes accessable after displaying said information of the number of accesses at said first step.

15 16. A service provision method according to claim 15,
wherein said client obtains said updated information of the number of accesses displayed at said second step in said fixed time interval.

20 17. A service provision method according to claim 15 or
16,
wherein said client judges whether said server becomes accessable at said third step.

25 18. A service provision system, which includes first, second and third servers connected to a client via a network, for service provision from said third server to a user

through said client, wherein:

said first server, in response to an access request from said client to said third server, immediately connects said client to said third server, when said third server becomes accessible, and connects said client to said second sever, when said third server does not become available; and

said second server displays said information of the number of accesses of said third server on said client,

- 10 when connected to said client, displays the information of the number of accesses updated in a fixed time interval after that, and connects said client to said third server at the time said sever becomes accessible.